

Conversations with vulnerable people online course (16 & 17 September 2026)

Cancellation policy

If you wish to cancel your place, the following charges will apply:

- More than 28 days before the course start date – no charge (full refund).
- 15 - 28 days before the course start date – 25% of the delegate fee.
- 0 – 14 days before the course start date – 100% charge.

Substitutions:

Name changes for attendees will be accepted free of charge up until 17:00 on Monday, 14 September 2026. We regret that name changes may not be accepted after this time.

All cancellations/substitutions must be made in writing by emailing the BSA events team at events@bsa.org.uk